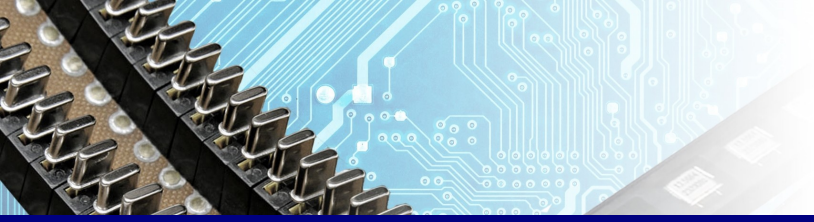

QUALITY POLICY

The main objective of Delipro s.r.o. is to provide quality services and products that fully meet customers' requirements and expectations and at the same time ensure satisfaction of all stakeholders. This quality policy is in line with the strategic direction of the company, taking into account company context and is the basis for continuous improvement of the quality management system.

Scopes for quality objectives

- Manufacturing of Frequency products, Quartz Blanks and Wafers, Crystal Resonators and Oscillators, electronic and machanical Components, Modules and Systems.
- The quality policy provides an area for setting and evaluating measurable quality objectives.
- These objectives are regularly monitored, analysed and adapted in accordance within accordance with the requirements of ISO 9001:2015, in order to achieve greater efficiency and customer satisfaction.

Customers and stakeholders

- Build relationships with partners and customers based on mutual respect, trust and long-term cooperation.
- Monitor customer satisfaction, requirements and expectations and adapt our processes to their needs.
- Maintain good partner relationships with suppliers to ensure stable quality of products and services.

Employee engagement and quality improvement

- Employees are actively involved in continuous quality improvement of products, processes and services.
- We provide regular training and education to ensure that employees learn the principles of quality and professional work performance.
- Each employee is responsible for the quality of their work and contributes to continuous improvement.

Commitment to compliance and continous improvement

- The company is committed to meeting all legislative and regulatory requirements and to continuously improve the performance and effectiveness of the quality management system.
- Improvement is achieved through internal audits, performance analysis and implementation of improvement measures.

Environment and safety at work

- The company is committed to minimising negative impacts on the environment through the careful use of resources and the prevention of pollution.
- Safety at work is as important to us as product quality and environmental protection.

Communication of the quality policy

- All staff are trained on the quality policy and compliance is regularly monitored by management by the company.
- The quality policy is available on the company's intranet.
- The quality policy is available to our customers, suppliers and other stakeholders on the company's website.

Piešťany, 20.02.2025

Ondrej Strelník & Ing. Ján Sládeček
Managers of quality